



THE BANK

- BY THE SEA -

HOTEL & BISTRO



28-29 Grand Parade, St. Leonards-on-Sea,
TN37 6DR



Phone: 01424 813696



Wifi Name: The Bank
Wifi Code: Bank1066

Welcome to **The Bank Hotel By The Sea!** We are thrilled to host you in our charming seaside setting. Please let us know if there is anything you need to make your stay more enjoyable.

Check-In and Check-Out

- Check-in: 2 PM - 5:30 PM
- Check-out: 10:30 AM
- Luggage storage available outside these times.
- Upon check-in you will receive a room key and a front door fob.
- After Hours: Use your key fob to enter after 5:30 PM.
- For urgent staff assistance after hours, call **07736 074992**.

Communal Areas

- **Ballroom:** Relax, play board games, or watch a film on the cinema screen. Ask staff for film schedules or to book a slot.

Comfort Items

- Extra blankets or fans are available upon request.

Laundry

- Urgent laundry needs? Contact the manager for assistance, including drying wet clothes after beach trips. Surcharge applies.

Additional Items (Available on Request)

- Iron, ironing board, extra pillows

Security

- CCTV operates 24/7 for your safety.
- Room safes aren't available in each room. Valuables we can put in the hotel safe for you if needed.
- Data Protection and policies can be viewed on our website: <https://thebankhastings.co.uk/policies/>

Recycling & Smoking

- Please use recycling bins provided.
- Smoking is permitted outside only.

Fire Safety and Assembly Point

- Familiarise yourself with the fire exit plan by your room door.
- If alarms sound, follow the fire exit route to the assembly point in the main car park.
- If you discover a fire, press the nearest fire button and alert staff. Do not attempt to extinguish it yourself.

Local Transport

- Taxi: 247 Taxi Company (01424 247247), Town Trip Taxi Company (01424 447070)
- Bus: Stops 1 min away. Route 20 to Hastings Town; 98/99 to Eastbourne.

Emergency Contacts

- Emergency: Dial 999 for fire, ambulance, or police.
- Non-Urgent Medical Advice: Call 111
- Nearest Hospital: The Conquest Hospital (4.5 miles, TN37 7RU, 0300 1314500)
- Pharmacy: Station Plaza Health Centre, TN34 1BA
- Emergency Dentist: 01424 850792 (6:30 PM - 10:30 PM)

Dining

- Breakfast: 7:00 AM - 12:00 PM
- Lunch: 12:00 PM - 4:00 PM
- In-House Menu: Scan QR code to view our menu.



Picnics

- Beach picnic hampers available. Contact staff to arrange.

Alcohol

- We hold an alcohol license to serve guests aged 18 and over. Please have ID ready if requested.

Refreshments

- Bottled water and fresh milk are provided upon arrival for tea and coffee. Tap water is safe to drink. Ice is available upon request.
- Mini fridge can be supplied on request.

Special Amenities

- Silent Sleep: Earplugs are provided for a peaceful rest.
- Sundowner Sherry: Join us daily at 5:30 PM in the ballroom for a complimentary winter warmer.

Hotel Highlights

History

Built in 1837, this iconic building has served as a bank, solicitor's office, and language school. Today, it offers unique features like bathrooms in old bank vaults and a ballroom with a historic covered glass ceiling. Look out for wartime history nearby, like the bullet hole in Queen Victoria's statue at Warrior Square.

What's Happening Locally?

- Each morning, we provide an information sheet with details on local events and hotel activities. There's always something to enjoy!

Reviews

- Your feedback matters! Please consider leaving a review on TripAdvisor about your stay.

Translation Assistance

- While we have limited bilingual staff on-site, additional staff nearby can assist in up to six languages. Ask at reception if translation help is needed.